

QPOS Link

POS and Video Surveillance Data Synchronised

QPOS Link Scenarios

Sweethearting

Sweethearting is unauthorised giving-away of merchandise without charge to a “sweetheart” customer (e.g., friend, family, fellow employee) by the fake scan or ring-up of merchandise by the cashier.

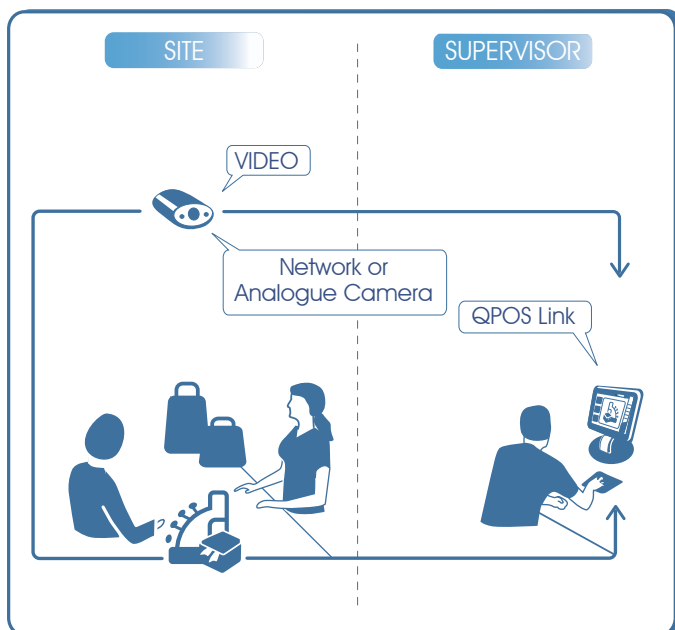
It can be easily detected and proven by linking POS transaction information and video footage.

Advertisement Fraud

Marketers invest a lot of money in in-store advertisement campaigns through the distribution of free product samples, gift items or discounts. Staff, intentionally keeping these benefits to themselves, destroy the whole purpose of the campaigns. Quick audit of these promotional product transactions with QPOS Link prevents this type of fraud.

Quality Assurance

QPOS Link allows for clarifying dubious transactions, such as voids, incorrect change, double scanning, returned items, etc.



Minimum QPOS Link Server Requirements

- PC with at least a 1.0 GHz processor
- MS Windows 7 /MS XP Professional / MS Vista or MS Server 2003
- 1 GB Internal Memory
- 10 GB free disk space per camera for recordings
- Microsoft Internet Explorer 8.0, Microsoft DirectX9.0c, Windows Media Player 11 or 12, Windows Media Formats 9.0

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IT'S SO SIMPLE!

The following features make QPOS Link easy to use:

Synchronised Video and Transaction data

QPOS Link records video from security cameras located around the POS area. Linked video and transaction data are recorded onto the POS hard drive or back office server.

Line-by-Line Item Display

Items scanned by the cashier are displayed in the QPOS Link window in accordance with what is shown on the customer display.

Full POS Ticket Display

Full POS ticket is displayed in the QPOS Link window when the actual ticket is printed. It can contain customisable pre and post transaction time for better understanding and analysis of the situation.

Google-like Search Mechanism

Google-like search mechanism makes it possible to use the ticket information (receipt information, date, time, cashier number, transaction ID, register number, employee ID, location, etc.) as search criteria for the search and retrieval of the transaction of interest together with the corresponding video.



Easy POS Movie Export

POS movies can be exported to the external storage device together with the corresponding transaction data.

Live Monitoring and Recording

Live monitoring and 24 hour recording of the activities around POS. Simultaneous, remote viewing and playback.

Network and Analogue Camera Support

QPOS Link supports most types of network or analogue cameras, making it a flexible and completely future-proof solution.

Remote Access

Remote access, monitoring and configuration of the system.

Transaction Video Linked to Alarms

Linking corresponding video with each transaction allows easy and fast search and verification of suspicious transactions. It also makes it easy for QPOS Link to send an alarm warning to the specified location with both transaction and video data of the event.

Optimised Storage for Transaction Data

Different storage scenarios can be configured depending on customer business requirements. Relevant transaction data can be kept on the hard disk for as long as needed.



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QPOS Link supports POS systems of these manufacturers but not limited to

INDUSTRY STANDARDS REDUCE COST OF OWNERSHIP

Use of IT standards considerably reduces the total cost of ownership of various Retail Industry solutions. It allows interoperability with other systems and gives retailers freedom to choose hardware and software suppliers for future purchases. The ability to “play the market” gives power to the retailer and eliminates dependency upon the supplier.

Support of standards makes QPOS Link particularly suitable for easy integration with other applications. QPOS Link, the most standard-based network video surveillance solution, is the only software on the market compliant with the following 9 IT standards.

9 IT STANDARDS

- Recording in ASF
- Variety of Standard Compressions Codecs
- OPC Based Alarm Handling
- SNMP (Simple Network Management Protocol)
- CAP (Common Alerting Protocol)
- UPnP (Universal Plug and Play)
- RTP/RTSP (Realtime Transport Protocol)
- Image Authentication using standard digital signatures
- NRF-ARTS IXRetail POSlog Standard