



# Enterprise Solution

The **Quadrox Enterprise** is a highly reliable video management service solution that provides security for medium and large-scale businesses.

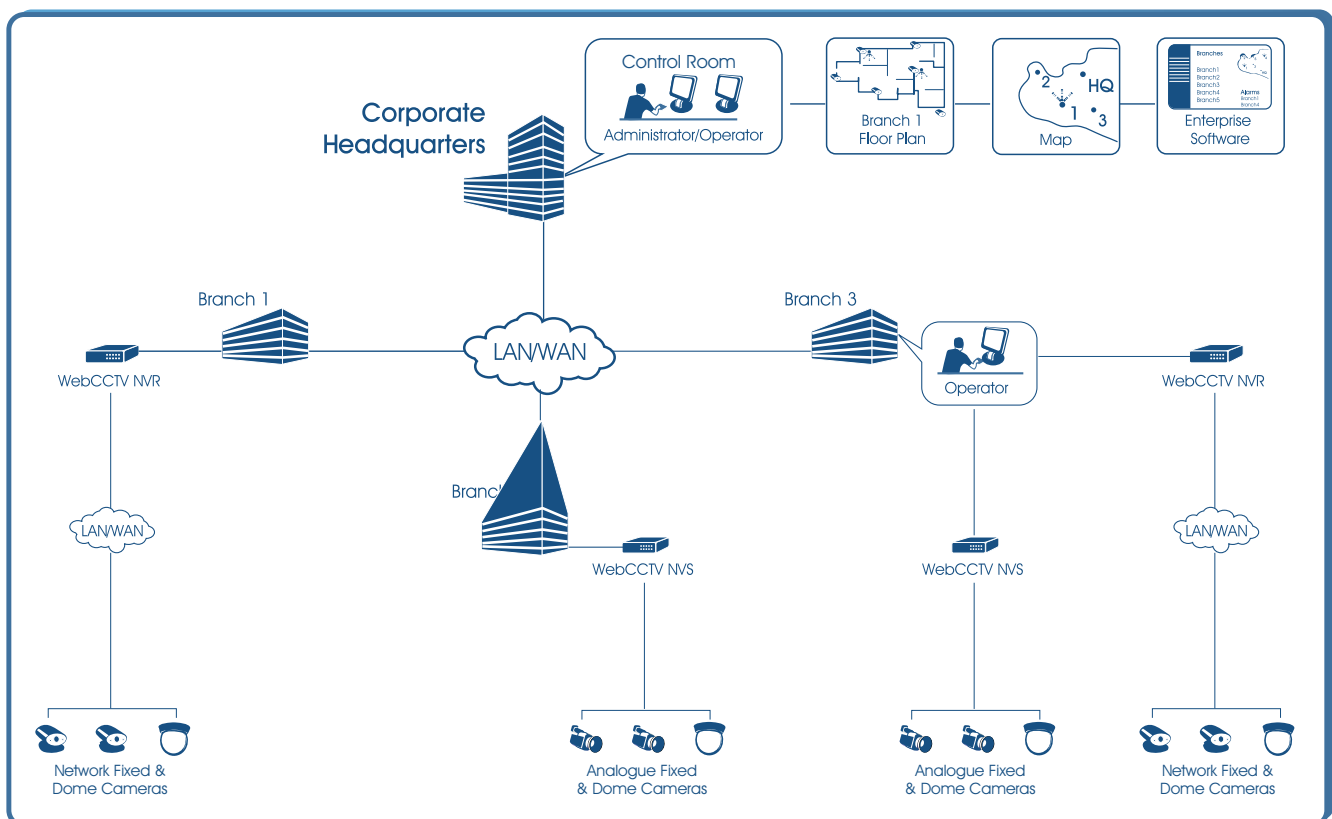
**WebCCTV Network Video Recorders** installed at the surveillance sites continuously record video images from the network and analogue cameras. This continuous recording can be based on motion detection or triggered as a response to an alarm event.

**WebCCTV NVR** can also control external devices like dome cameras, video matrices, lights, locks or doors.

Enterprise software turns the physical infrastructure of cameras and video recorders into an easy-to-use graphical website.

**Enterprise** centralises the alarms generated by all the devices under its management. Alarm recordings, graphics and live video can be linked to alarms to create the best possible situational awareness within seconds.

**Advanced mosaic views** in Enterprise can be configured using video streams from cameras located at multiple sites and connected to multiple NVRs.



Enterprise Service meets the requirements of all the security participants including:

- Corporate headquarters
- System administrators
- Supervisors and guards

## Administrator

Enterprise software offers the security system administrator a wide range of managerial features:

### Advanced User Management

Enterprise software provides centralised management and configuration of remote WebCCTV NVRs, users and services 24/7 delivering the right information and images to the right person at the right time.

The Administrator of the Enterprise software control centre can give a new operator access to the system in a couple of minutes. Administrators can give operators access to selected sites with specific access rights for each individual site. For example, access can be given only in the case of an alarm.

The Enterprise software incorporates strong security at every level and for every user in the system.

### Web-based Interface and Remote Access

Enterprise software can be run in the Internet Explorer window of any computer, connected to the network. This enables the administrator and operators to access the system from anywhere.

### Easy Installation

Enterprise Service can be installed on your hardware or run as a hosted service.

The minimum hardware system requirements are:

- Intel Pentium IV
- Windows XP pro
- DVD rewritable
- VPN Access to Enterprise server
- TCP/IP network (LAN, WAN, WLAN or the Internet (xDSL or ISDN).
- Firewall and VPN solutions (To provide data security in public Internet environment).

## Operator

The operator monitors live or recorded video streams and reacts to alarms. The Enterprise software is the tool that gives the best situational awareness in performing these tasks.

### Easy-to-Use Interface

The graphical web-based single-window interface of Enterprise is clear and intuitive with cameras and other devices displayed as icons on the Site Map.

The interface is very user-friendly and enables any user to work on a basic level without the need for an expensive or difficult training.

### Alarm Management System

Alarms exist to make operators aware of abnormal situations. They are an important resource used to establish what is called "situational awareness" or knowledge of the condition of your environment.

Enterprise software optimises security alarms by providing operators with adequate information and time to react to any situation.

Not only alarm recordings are linked to an alarm in Enterprise software, but also maps, text information and all the cameras that are positioned nearby and can provide additional information.

Enterprise supports the best and the most current practices in alarm management, drastically reducing the time to react to an alarm or incident by linking alarm inputs or sensors to maps and cameras.

Enterprise can be configured to alert operators to more than just security alarms. For example, an operational alarm can be sent to the operator when someone wants to access a remote physical location.

The alarm management system is a valuable step in improving the effective, efficient and safe operation of your physical facilities.

## Clear situational awareness

The Enterprise Alarm Management System establishes clear situational awareness for administrators and operators, and gives them the ability to keep things running smoothly and avoid upsets.

## Application

**Enterprise Service** provides the ability for centralised video surveillance, saving the customer operational costs and guaranteeing higher security while remote operators carry out surveillance.

This is especially cost-effective for companies with several outlets, like retail chains, nationwide operating corporations, and offices in the public sector.

## Highlights

- **Browser-based interface**
- **Centralised data storage**
- **Zero loss data capture**
- **Minimal IT impact**
- **Very strong security**
- **Enterprise scalability**
- **Unlimited user access**
- **Local or remote access**
- **Industry standards supported**

## Conclusion

### Universal Solution

Enterprise Service is a universal solution to ensure the security of medium and large-scale multi-located organisations.

### Uptime Maintaining Service

Enterprise Service defines a new standard in the industry by offering a high uptime service for control rooms rather than a product that leaves you with all the set-up hassle and even more time and commitment to keep it in operation.

### Best Situational Awareness

Enterprise establishes the best situational awareness allowing operators to react to any situation presented in the most efficient way.

### Service Rather Than a Product

If access to thousands of cameras and alarms depends on your control room you will want to purchase a state of the art service, rather than a product you will have to service.



Government



Retail



Industry



Banking and Finance



Transportation

**Quadrox** is a leading provider of digital video security solutions. Its standards-based WebCCTV product family provides an efficient and reliable infrastructure by which enterprises can distribute, update and manage video sources and content over corporate intranets, extranets and the Internet.

## Enterprise Service

### Organisation

Quadrox on-going commitment to providing customers with state-of-the-art Enterprise Service is evidenced in such benefits as:

#### Installation and Configuration Services

Quadrox technical specialists will remotely install and configure the system according to customer's requirements.

#### Right Support in Right Time

The Quadrox support organisation is a team of specialists committed to delivering world-class customer support.

#### Free Updates of the Software

In the security industry, software must evolve to address the customers' ever-changing requirements and maintain their investment value.

Quadrox continually modifies and enhances Enterprise software, introducing new versions, service packs and patches.

#### Special Features

To suit individual organisation's needs, Quadrox specialists can develop additional features, settings and services.

#### Trainings

Enterprise Service provides system administrator or system operator trainings that can be organised to meet individual customer needs or project requirements on request.

**Nightly onsite visits by guards create high costs. Application of a network video surveillance system means substantial cost savings for the end-user and new business for providers of security services.**



**Enterprise Service, an option to Enterprise Solution, is offered with a monthly fee and provides support tools that are easy-to-use, easy-to-access and available when a customer needs them:**

- Phone & Email Support (The Quadrox Technical Support Team resolves customers' technical issues quickly and consistently, while providing a high level of customer service).
- Immediate remote intervention in case of failure (Enterprise Service takes instant remote control over a troubled server or workstation through VPN access).
- Weekly backup of settings (A remote backup is always made after system settings changes).
- Monthly service report.

## "Price-Quality" Performance

Enterprise Service ensures high system uptime for the lowest cost of ownership, bringing to an organisation the optimal "price-quality" performance.