

KB-0058-Playing exported MPEG movies on Vista-4.0.4.0

GENERAL

Distribution	OEM/Partner/Distributor	Installer	Customer
	YES	YES	YES
Last Update	09-02-2009		
Product	WebCCTV, GuardDVR/NVR		
Version	V 4.0.4.0 or earlier		

DESCRIPTION

Due to an incompatibility of the QuadroX codec pack with WMP11 (Windows Media Player) on Vista, exported MPEG movies from version 4.0.4.0 or earlier can't be played on Vista.

SOLUTION

To prevent this problem in future, please upgrade the software to V 4.1.0.0 or higher.

In order to play exported MPEG movies from version 4.0.4.0 or earlier, you can use another player. For example, Media Player Classic:

Download:

http://downloads.sourceforge.net/guliverkli/mpc2kxp6490.zip?modtime=1142869788&big_mirror=0

Wikipedia Entry: http://en.wikipedia.org/wiki/Media_Player_Classic