

# KB-0100-Server doesn't boot automatically after power failure (attached to UPS)

## GENERAL

<b>Distribution</b>	<b>OEM/Partner/Distributor</b>	<b>Installer</b>	<b>Customer</b>
	YES	YES	YES
<b>Last Update</b>	8-02-2010		
<b>Product</b>	WebCCTV, GuardNVR		
<b>Version</b>	All		

## DESCRIPTION

If your Video Server is attached to an UPS to prevent a shutdown at a power failure, it can introduce an unforeseen problem when the power failure takes too long and the UPS limit is reached. At that time the Video Server will be powered off similar to what a normal user would do. This introduces that the remembered state for the unit (Previous power state) is changed to OFF and a hard power on is needed once the power is back up.

## SOLUTION

To prevent the situation, a small change has to be done in the BIOS of the unit. Please perform the following steps:

- ♣ Enter the **bios** during the boot sequence by pressing **F10**.
- ♣ Select language **English**
- ♣ Go to Advanced  $\diamond$  **Power Options**  $\diamond$  **After Power Loss** and change its value from **Previous State** to **ON**.
- ♣ **Save** your changes (F10) and exit the bios.